

Customer Fulfillment Manager (Intern or Temp-to-hire Position)

A revolutionary leader in the kids products industry, Boon, Inc. specializes in designing innovative, “outside-the-crib” solutions for modern parents. Simply stated, what we do is who we are. We consider ourselves to be a group of fun, friendly, solution driven people and strive to create products that echo these attributes. We achieve this goal by modeling every aspect of our company around innovative, integrity-based and customer-centric processes.

We are looking for an intern or temp-to-hire for this Customer Fulfillment Manager position: Someone who fits our company culture of motivated, driven, yet easy-going, group of people who aren't afraid to mix hard work with fun. The position is responsible for customer order fulfillment and logistics. It requires working with our 3PLs in the US and supply chain partners worldwide. Special projects will focus on process implementation and improvement.

Responsibilities:

- Customer fulfillment for our major customers
- Vendor Routing guide compliance management
- Other projects may include:
 - Supply chain cost modeling
 - Streamlining our international distributor supply chain processes
 - New customer introduction process, customer EDI and routing setup

Qualifications:

- Bachelors degree in Supply Chain Management or working towards Supply Chain Management degree
- Excellent analytical skills
- Customer orientation experience
- Fast decision making, creativity, and problem solving
- Excellent communication skills - verbal, presentations, written
- Detail oriented, but can work in a “gray” environment
- Highly motivated and a strong team player

7/12/10LMP